



51 Ozick Drive ♦ Durham, CT 06422
Telephone: (860) 349-5674 ♦ Fax: (860) 349-5675
Affirmative Action / Equal Opportunity Employer
CT DAS SBE and Pre-Qualified Contractor

01 October 2009

RE: Reference Letter - Performance Plumbing & Heating LLC
609 Migeon Avenue, Torrington, CT 06790

To Whom It May Concern:

It is with great pleasure that I write this letter of reference for Joseph Yanavich and the staff of Performance Plumbing & Heating LLC on behalf of Nosal Builders, Inc.

As the general contractor, Nosal Builders, Inc. has worked on renovation, new construction, and alteration projects with Performance Plumbing & Heating LLC as our Plumbing, Sprinkler, and HVAC Subcontractor.

These projects include the construction of new shop and office space for Nosal Builders, Inc., renovations of Learning Centers for the Norwalk Housing Authority, and a series of projects at Southern Connecticut State University including a building addition to Office Building One, a renovation to the locker rooms at Moore Field House, and classroom and office renovation at Pelz Gymnasium.

Performance Plumbing & Heating LLC demonstrates a high level of quality in their work. Their field and office staff members are knowledgeable and they adhere to the project's requirements and specifications.

Should a problem arise, they work to address and resolve whatever issues are in need of rectifying.

Their field crews work with our staff to maintain aggressive schedules. The field crew is also skilled in coordination amongst all of the trades which allow for schedule goals to be met.

Often overlooked, but equally important, is their documentation and paperwork, specific to each project worked on, which continues to be submitted completely and on time.

Performance Plumbing & Heating LLC's level of professionalism and courteous communication have definitely stood out from other contractors.

From the beginning of the project with their competitive pricing, to the competent and responsive employees we deal with throughout the projects, and their consistency in quality to the project's end; it is without a doubt that we recommend their contracting services and look forward to working with Performance Plumbing & Heating LLC on future projects.

Should you wish to discuss any of the above further, please do not hesitate to contact me.

Respectfully,

A handwritten signature in black ink, appearing to read "Sarah Tierney", is written over a circular stamp or seal.

Sarah Tierney
Project Manager